

## Jobs and career

The available positions at walter services Romania are:

- **Project Manager**
- **Quality specialist**
- **Client adviser for bank products and services**
- **Technical Support agent**
- **Helpdesk agent**
- **Medical Services consultant**
- **Soft Skills trainer**
- **Hard Skills trainer**
- **Human Resources specialist**
- **Team leader**
- **Front desk assistant**
- **Telesales agent**

**Join our team by sending us an application at:**

S.C. Walter Services Romania SRL  
Pipera Tunari 1/1  
07719 Voluntari, Ilfov  
Phone: +40(0)21/5299-400  
Mail: [hrwrs@walterservices.com](mailto:hrwrs@walterservices.com)

**information:**

[www.walterservices.com](http://www.walterservices.com)



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## We communicate with our customers

### Welcome to walter services

walter services Romania is an outsourcing company that offers high quality Contact Center services for Romanian and foreign customers in different industries as financial, insurances, telecommunications and retail.

We want to increase our team with the best candidates for the following services:

- **customer service by phone and e-mail**  
different languages: Romanian, English, Spanish, Italian, Russian, Turkish, German, French, Hungarian, Bulgarian
- **technical support by phone and e-mail**  
different languages: Romanian, English, French, Italian, Spanish, German
- **telesales**
- **complaints management**
- **medical service consultancy by phone**

If you are interested in developing a career within a young dedicated professional team, walter services Romania will support your personal development through training programs, constant counseling and continuing education.

### Corporate principles

Our corporate philosophy reflects our basic shared values. It puts in words the basic beliefs and aims walter services strives towards, and defines our responsibility both to our own staff and managers and to the outside world, whether customers or potential workers.

We are committed to managing our company based on the values of our corporate philosophy. The cornerstones of this philosophy are motivated, qualified workers, high quality standards and customer success.

Motivated, highly qualified staff guarantee top quality: Shared success starts with each individual contribution. We encourage and promote responsibility, and trust in each worker's willingness to do well. Every person feels part of the team. We learn from one another and put together teams with complimentary abilities. We encourage our staff to identify not only with our clients but also with walter services.

Our workers achieve high-flying goals as a result of motivation, ambition, discipline and hard work. All of them bear responsibility for their own actions and help ensure walter services meets its aims. We encourage our staff to be passionate about their work and to take pleasure in their success.

walter services creates safe jobs with performance-related pay. It is our own hard work that gives us a head start in quality. Customer contact is always professional and follows firm guidelines.